# **Privacy Policy**

# INTRODUCTION

At <u>https://o96.in/</u>, we take your privacy seriously and we are committed to safeguarding your personal information. We value you as our customer, respect your privacy and are committed to protecting it through our compliance with this policy.

This policy describes the sources of your personal information that we may collect from you or that you may provide to us, our purposes for collecting and processing your information, and our practices for collecting, using, maintaining, retaining, protecting and disclosing that information

### SOURCES OF PERSONAL DATA

We collect personal data from various sources, including:

• when you create an account on our website to access team statistics or subscribe to updates, we collect information such as your name, email address, and any preferences you set.

- information collected when you subscribe to newsletters or updates, including your email address and interests in specific sports or teams.

- to verify your identity during account registration or login, we send One-time passwords to your email or mobile number. This process involves collecting your email address or phone number.

- we use your email address to send newsletters that include the latest sports news, updates, and event results. This data helps us tailor content to your interests.

- when you fill out forms during the registration process for our services, we collect personal information such as your name, contact details, and any other information requested on the form.

- Information provided during registration for events or contests, including personal details and responses to any questionnaires or surveys associated with these events.

- data collected from your interactions with our customer service team through email, chat, or other communication channels. This may include your contact information, the nature of your inquiry, and any additional details you provide to resolve your issue.

- information gathered from feedback forms or surveys used to improve our services, including your opinions and suggestions related to our website or events.

### INFORMATION WE COLLECT AND HOW WE USE IT

We collect and use personal information for the following purposes:

- we use your information to create, verify, and manage your account. This includes sending One-time passwords for registration and login. One-time passwords help ensure that only you can access your account.
- we send you emails with sports news, updates, and event results based on your subscription preferences. This helps keep you informed about the latest events and information relevant to your interests.
- we use your information to tailor and personalize your experience on our website. This allows us to offer content that matches your interests and preferences.
- we analyze information to improve the quality of our services and the performance of our website. This helps us make the site more user-friendly and effective.

#### We use cookies and similar technologies for:

 cookies help us recognize and authenticate users, providing secure access to your account.

- cookies are used to save your preferences and settings, so you don't need to re-enter them each time you visit the site.

- we use cookies to safeguard your account and data from unauthorized access and to ensure overall site security.

### **INFORMATION FROM OTHER SOURCES**

We may receive personal information from third parties who refer you to our services. We ensure these sources have obtained your consent to share this information with us.

# SHARING OF PERSONAL DATA

We do not sell, trade, or rent your personal information. We may share your data with:

- third parties who help us provide services, such as email and SMS providers.
- in the event of a merger, acquisition, or sale of assets.
- to comply with legal obligations or protect our rights and the safety of our users.

# DATA RETENTION

We retain your personal data only for as long as necessary to fulfill the purposes outlined in this policy, resolve queries, and meet legal requirements. We securely dispose of data when it is no longer needed.

# DATA SECURITY

Your personal data security is an important concern to us. We provide the utmost care in secure transmission of your personal information from your computer, smartphone, and other electronic devices to our servers. We use industry security standards to safeguard the confidentiality of your information and to make sure that your personal information is secure with us.

We have implemented and maintained appropriate technical and organizational security measures, policies and procedures to protect your personal information from the accidental loss, unauthorized access, use, alteration and disclosure. All information you provide to us is stored on our secure servers behind firewalls.

Measures we take includes:

- placing confidentiality requirements on our staff and service providers;
- restriction of access to your personal information to employees and third parties strictly on a need to know basis, such as to respond to your enquiry or request;
- destroying or anonymizing personal information if it is no longer needed for the purposes for which it was collected; and
- using secure communication channels for transmitting personal data.

# YOUR RIGHTS

If you are subject to laws that provide you with such rights, you may have certain rights in relation to your personal information given below.

If you wish to access any of these rights, we may ask you for additional information to confirm your identity and for security purposes, before disclosing personal information to you. We reserve the right to charge a fee where permitted by law, for example, if your request is manifestly unfounded or excessive.

If you would like to access the below rights, you may contact us by mailing us at info@o96.in. We shall aim to comply with all requests within reasonable time in-line with applicable laws. We may not always be able to fully address your request, for example,

- if it would impact the confidentiality we owe to others, or
- if we are legally entitled to deal with the request in a different way, or
- if your request involves deletion of information that are required to comply with the legal requirements.

We will make every reasonable effort to honor your request in-line with applicable laws. In the event we require additional time due to the complexity of the request, we shall promptly inform you of the same.

#### THE RIGHT TO ACCESS

You have the right to obtain confirmation as to whether we process personal data about you, receive a copy of your personal data held by us, and obtain certain other information about how and why we process your personal data (like the information provided in this privacy statement).

#### THE RIGHT TO RECTIFICATION

You have the right to request for your personal data to be amended or rectified where it is inaccurate (for example, if you change your name or address) and to have incomplete personal data completed.

#### THE RIGHT TO RESTRICT PROCESSING OF PERSONAL DATA

You have the right to restrict our processing of your personal data in the following cases:

- temporarily for a period when you have contested for the accuracy of the personal data;
- temporarily for a period when you have objected for the legitimate interest identified by us,
- your personal data have been unlawfully processed and you request the restriction of processing instead of deletion;
- the personal data are no longer necessary in relation to the purposes for which they were collected and processed but the personal data are required by you to establish, exercise or defend legal claims;

We can continue to use your personal information following a request for restriction, where:

- we have your consent; or
- to establish, exercise or defend legal claims; or
- to protect the rights of another natural or legal person.

#### THE RIGHT TO BE FORGOTTEN

You have the right to obtain deletion of your personal data in the following cases:

- the personal data are no longer necessary in relation to the purposes for which they were collected and processed;
- our lawful basis for processing is consent, you withdraw consent and we have no other lawful basis for the processing;
- our lawful basis for processing is that the processing is necessary for a legitimate interest pursued by us, you object to our processing and we do not have overriding legitimate grounds;

- you object to our processing for direct marketing purposes;
- your personal data have been unlawfully processed; and
- your personal data must be erased to comply with a legal obligation under EEA to which we are subject.

We are not required to comply with your request to erase personal information if the processing of your personal information is necessary:

- for compliance with a legal obligation; or
- for the establishment, exercise or defence of legal claims.

#### THE RIGHT TO OBJECT TO THE PROCESSING OF PERSONAL DATA

You have the right to object to our processing of your personal data in the following cases:

• our lawful basis for processing is that the processing is necessary for a legitimate interest pursued by us; and our processing for direct marketing purposes.

#### THE RIGHT TO DATA PORTABILITY

You have the right to receive your personal data provided to us and have the right to send the data to another organization (or ask us to do so if technically feasible) where our lawful basis for processing the personal data is consent or necessity for the performance of our contract with you and the processing is carried out by automated means.

# THE RIGHT TO WITHDRAW CONSENT AT ANY TIME (WHERE PROCESSING IS BASED ON CONSENT)

Where we process personal data based on consent, individuals have a right to withdraw consent at any time.

### **UPDATES TO THIS POLICY**

We may update this policy from time to time. Your continued use of our website after any changes indicates your acceptance of the revised terms. Please review this policy periodically for updates.

### **CONTACT US**

For questions or concerns about this policy, please contact us at info@o96.in.

### **COOKIE POLICY**

This Cookie Policy explains how cookies and similar technologies are used on our website, <a href="https://o96.in/">https://o96.in/</a> .

#### What are Cookies and other tracking technologies?

Cookies: Cookies are small text files which a website may put on your computer or mobile device when you visit a site or page. The other tracking technologies work similarly to cookies and place small data files on your devices or monitor your website activity to enable us to collect information about how you use our Sites. This allows our Sites to recognize your device from those of other users of the Sites. We may use this data to analyse trends and statistics, use cookie data for re-targeting activities, and to help us provide a better customer service.

Flash Cookies: certain features of our Website may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from and on our Website. Flash cookies are not managed by the same browser settings as are used for browser cookies.

Web beacons: pages of the Website and our emails may contain small electronic files known as web beacons (also referred to as clear gifs. pixel tags and single-pixel gifs) that permit us, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

#### Information we collect using Cookies and other tracking technologies

We may collect information that does not directly reveal your specific identity or does not directly relate to you as an individual. We may automatically collect the following information when you use our service:

- your device, browsing actions and patterns collected automatically as you navigate through our websites.
- usage details, time of requests, Browser types, operating system, IP addresses and information collected through cookies, web beacons and other tracking technologies.
- details of your visits to our Website, including traffic data, location data, logs and other communication data and the resources that you access and use on the Website.
- information about your computer and internet connection, operating system and browser type.

#### How do our sites use Cookies and other tracking technologies?

We use cookies and other tracking technologies across its websites to improve their performance and enhance your user experience. At times we may seek to place a cookie on your device (for instance, your computer's browsers) which allows the server to recognize the device when it visits again, to track statistical information about navigation to and throughout certain areas of our website, and to our promotions on other websites. The information that is tracked by such a cookie is used only for internal purposes, such as to improve website

navigation and to measure the effectiveness of our promotional placements. For example, we keep track of the domains from which people visit and we also measure visitor activity on the website, but in a manner that would keep the information anonymous.

#### What types of cookies are there, and which ones are used on the site?

#### Strictly necessary cookies

These cookies are essential for the website to function and cannot be disabled on our systems. They are usually set only in response to actions you take that amount to a request for services, such as setting your privacy preferences, logging in, or filling out forms. You can set your browser to block or warn you about these cookies, but in this case, some parts of the website may not work.

#### Analytic cookies

We use analytic tools and other third party technologies such as Google Analytics to collect non-personal information in the form of various usage and user metrics when you use our online site and services. These tools and technologies collect and analyze certain types of information, including cookies, IP addresses, device and software identifiers, referral and exit URLs, information about site behavior and usage, metrics and statistics on feature use, usage history, and purchases, MAC address, unique mobile phone number. Device ID and other similar information.

#### **Functional cookies**

These cookies enable the website to provide enhanced functionality and personalization such as video and chat. They may be installed by us or by third party service providers whose services we have added to our pages. If you do not allow the use of these cookies, some or all of these services may not function correctly.

#### **Targeting cookies**

These cookies are placed on our website by our advertising partners. These companies may use them to profile your interests and display relevant advertisements on other websites. They work by identifying your browser and device. If you do not allow these cookies, you will receive less targeted ads.

#### **Cookies from messengers**

Our website has third party messengers API. If you use these messengers, it may place cookies from these messengers on your device.

These messengers are responsible for setting their own cookies and their own cookie policies that will apply to you and which you should link to. We do not control the process used by

messengers to collect information related to your website navigation and the data they hold. We invite you to familiarize yourself with the privacy policies of these messengers.

Our site has the following list of messengers:

WhatsApp, Telegram.

#### Legal basis for the processing of your information

We process your information on the following legal grounds:

Type of Cookies	Legal basis
Strictly necessary cookies	Our legitimate interest in administering and improving Website.
Performance cookies	Your consent.
Analytic cookies	Your consent.
Functional cookies	Your consent.
Targeting cookies	Your consent.
Cookies from social networks	Your consent.

#### How to manage your cookies setting on your browser(s)

You are not required to accept cookies and you can manage your preferences in the browser you use to visit our website. The browser you use not only allows you to see the cookies you already have on your device, but also allows you to monitor their use and block the installation of cookies or receive a warning before the cookie is stored on your device.

We recommend that you use the browser "Help" function on your device to control the acceptance and use of cookies by your browser.

You can also follow our guidelines below:

#### (Google) Chrome

At the top right of the Chrome Window, click on "More" then "Settings".

As the bottom of the page, click on "Advanced Settings".

In the section "Privacy and Security", click on "Content Settings" then "Cookies".

Uncheck "Allow sites to save / read cookies data".

#### **Firefox**

At the top of the Firefox window, click on the Firefox button (Tools menu under Windows XP), then select "Options".

Select the "Privacy and Security" panel. In "Content Lock", select the "Custom" option.

Check "Cookies" to block them.

#### <u>Safari</u>

Go to "Settings" and then to "Preferences".

on the "Privacy" tab.

Select "Block all cookies".

#### Internet Explorer

Click on the gear icon at the top right of the Internet Explorer window and select "Internet Options".

Click on the "Privacy" tab.

Click on the button "Advanced", check the box "Ignore the automatic management of cookies".

#### <u>Opera</u>

Go to "Settings" and then "Preferences".

Click on the "Advanced" tab, then "Privacy and security".

In the "Cookies" box, check the "Never accept cookies" box.

If you choose to disable cookies, it is very likely that our website will not fully function on your devices and you may not be able to use all the features we offer (for example, disabling some functional cookies may disable features related to placing an order, etc).

#### Responsibility

We are not responsible for the privacy policies of websites to which it links. If you provide any information to such third parties different rules regarding the collection and use of your personal information may apply. You should contact these entities directly if you have any questions about their use of the information that they collect.

#### **Updates on Policy**

This policy may change from time to time. Your continued use of our platforms after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

# **General Terms of Use**

### General terms of use

These terms of use (hereafter referred to as the "ToU") govern the relationship between the website <u>https://o96.in/</u>(hereafter referred to as the "Website") and all individuals who access the Website and make use of its features and content in any manner (hereafter referred to as "Visitors").

### General

The use of any or all of the features and services offered on the Website, and the information, materials, and links contained therein, is subject to the ToU as set out below. Unless otherwise agreed in writing, these ToU constitute the entire relationship between the Website and the Visitor in their use of the Website, including any or all of its functions.

Visitors have a duty to read and understand the ToU before using the Website. By accessing or using the Website, Visitors are considered to have read, understood, and agreed to be bound by the ToU.

The Website reserves the right to suspend, add, amend, or supplement these ToU from time to time as it may deem appropriate. Visitors are encouraged to review these ToU regularly. By continuing to use the Website after any updates, the Visitor agrees to be bound by the latest modifications.

The Website may only be used for lawful purposes. Transmission, distribution, publication, or storage of any material via the Website that violates any applicable laws or third-party rights is strictly prohibited.

In the event of misuse of the Website, the Website reserves the right to block or restrict the Visitor's access and may pursue legal action.

### Services

The Website provides access to sports-related information, such as team statistics, live sports updates, event results, and other relevant news. While efforts are made to ensure the accuracy of the information, it is recommended that Visitors verify the details from additional sources. The Website is not responsible for the Visitor's use of the provided information.

# Third-party websites

The Website may contain links to third-party websites for the convenience of the Visitors. The Website is not responsible for the content of external sites and does not endorse or control the information provided by these third parties. Any interaction with these external websites is the sole responsibility of the Visitor.

# A/V content

The Website is not responsible for the content of external websites or multimedia content that may be accessible via links on the Website. All video content accessible from the Website is hosted externally and is neither uploaded nor managed by the Website.

### Inactive accounts

If a Visitor creates an account but fails to access it for a period of 60 days, the Website reserves the right to close the account without prior notice.

# Intellectual property

Without prior written permission from the Website, Visitors are not authorized to copy, modify, distribute, transmit, display, reproduce, or otherwise use the content of the Website. Unauthorized use of any content on the Website may result in legal action.

# Type of relationship

These ToU do not create any form of partnership, agency, or joint venture between the Website and the Visitor.

# **Breach of agreement**

In the event that a Visitor violates any provision of the ToU, the Website reserves the right to block access, close the Visitor's account, and take further legal action as necessary.

# Disclaimer

Visitors use the Website at their own risk. The Website does not provide any warranties or guarantees about the accuracy, reliability, or availability of the information and services offered. The Website also does not guarantee uninterrupted or error-free access and operation.

### Loss or damage

The Website is not responsible for any loss or damage, whether direct or indirect, that may arise from using the Website or the information contained therein. This includes any commercial loss, interruption of business, or other consequential damages.

# **Privacy policy**

The Website respects the privacy of its Visitors and collects Personal Data only when necessary, such as for email newsletters, user verification, or other relevant services. The Personal Data collected is used solely for providing services to the Visitor and is not shared with third parties without consent unless required by law.

### Log files and cookies

The Website may collect information about Visitors' interactions for administrative and analytical purposes, such as IP addresses and viewed pages. Cookies may also be used to enhance the Visitor's experience. Visitors can choose to disable cookies, but doing so may affect the functionality of the Website.

# Security

The Website implements reasonable technical and organizational measures to protect the personal data of its Visitors. However, the Website cannot guarantee complete security against unauthorized access or breaches.

### Third-party websites

The Website is not responsible for the privacy policies or practices of third-party websites linked on the Website. Visitors should review the privacy policies of external sites before engaging with them.

# Acceptance of privacy policy

By using the Website, Visitors consent to the collection and use of their personal data as outlined in the Privacy Policy. The Website reserves the right to update this policy at any time, and continued use of the Website constitutes acceptance of the latest version.

# Amendments

The Website reserves the right to modify or update these Terms of Use at any time without prior notice. Visitors are encouraged to review the Terms regularly.